



September 13, 2002

Dear Customer,

Please be advised that as of September 23, 2002, the airlines will be increasing their fuel surcharge to USD \$.10/kg with a \$5.00 minimum. For domestic flights, the surcharge will increase to USD \$4.50/hundred pounds with a \$2.50 minimum. (In Canada, the surcharge is CAD \$.16/kg on domestic, transborder and international). The fuel surcharge for our domestic ground services will remain USD \$2.50/hundred pounds with a \$2.50 minimum.

Regrettably, Danzas AEI Intercontinental cannot absorb these costs and therefore must pass them on to you. Please contact your local Danzas AEI Intercontinental representative for further details. We will keep you informed if anything changes.

Sincerely,

Brian Lindholm  
Executive V.P. & C.O.O. North America  
Danzas AEI Intercontinental